322 Main Avenue Clear Lake, IA 50428 641.357.7121 325 State Street Garner, IA 50438 641.923.3621 425 Tiffany Drive Mason City, IA 50401 641.423.7121



MEDIA RELEASE March 18, 2020 CONTACT: Kara Ruge, Director of Marketing & PR, (641) 355-2212

Clear Lake Bank and Trust limiting lobby traffic to protect staff and customers health

(CLEAR LAKE, IOWA) – To protect the health and wellbeing of their staff, customers, and communities, Clear Lake Bank and Trust will be temporarily limiting the traffic through the lobbies of their locations beginning Wednesday, March 18, 2020. These operational modifications will be made based upon recommendations from the Centers for Disease Control and Prevention (CDC), the Iowa Department of Public Health, Cerro Gordo and Hancock County Public Health agencies, and their federal and state regulators.

Starting Wednesday, March 18, 2020, all Clear Lake Bank and Trust locations will be conducting business through drive-thru services and by appointment only.

"Our primary concern at this time is the physical and financial health of our staff, our customers, and our communities," stated Mark Hewitt, CEO of Clear Lake Bank and Trust. "We will continue to be available to meet all of your financial needs in the safest manner possible."

Customers are allowed into location lobbies for safe deposit box access and by appointment only. To make an appointment, please call 641-357-7121.

Customers are strongly encouraged to access their accounts, pay their bills, deposit checks, and conduct other financial transactions through Clear Lake Bank and Trust's digital banking services. For assistance in accessing these services, please call 641-357-7121. Business hours remain unchanged.

All Clear Sailing 55 events will be cancelled until further notice.

The most up-to-date information will be posted to the Clear Lake Bank and Trust website, and Facebook and LinkedIn accounts.

About Clear Lake Bank & Trust - Founded in 1934, Clear Lake Bank and Trust Company is a locally owned, full-service bank with four offices in Clear Lake, Garner, and Mason City.